Custom IT Solutions
EXPERT SERVICES & CONSULTING / **eax** ENTERPRISE ACCESS

Enterprise Access (EAX) Portal

An online portal that runs on IBM i and facilitates convenient access to enterprise data for customers, sales reps, suppliers, employees, and more.

Customers and sales reps can view customer data, shipping, payment, and tracking information, while **suppliers** can access POs, create ASNs, view inventory metrics, and other relevant information.

Administrators benefit from enhanced visibility, ensuring smooth transactions and constant supply and can monitor data in a centralized hub for easy access and timely updates.

EAX seamlessly connects various components of your online enterprise ecosystem. It's updated and accessible remotely and in real time, ensuring constant communication and control and a streamlined user experience.

Enhanced Security

- Ensure secured access for authorized users without additional IBM i or ERP profiles
- Restrict access to intended users with multi-factor authentication (MFA)
- Monitor user activity in real time or reference complete historical records
- Allow users to manage their own teams or customers, reducing the maintenance burden
- Assign tasks based on individual user roles, including web pages, email, reports, and more
- Link users to relevant business entities, eliminating the need for separate databases

Total Customization

- Match the look and feel of your existing website with style templates
- Adjust elements such as background and font colors, styles, sizes, and graphics
- Customize various pages, including the homepage, login, and inquiries
- Create a cohesive and tailored appearance across all web views and functionalities

Reliable Support

- Launch your organization's EAX portal in as little as a day
- Equip your IT team with training and customer service
- Deploy pre-built tasks or have Custom IT Solutions (CIT) develop applications

Total Solution with Pre-Built Applications For Expedited Deployment

EAX Customer Applications

Customer Order, Invoice & Shipment Inquiries
Customers can search by purchase order (PO) number, status, or date. They have direct access to item descriptions, quantities, pricing, tracking numbers, and carrier shipment status.

Order Entry & Maintenance
Customers can enter and edit orders with automatic pricing, pick from designated inventory, and create orders via Infor XA's System-Link platform.

Open Accounts Receivable Inquiry
Customers can view open invoices sequenced by number, date, or amount. Open and historical invoice information is accessible, allowing customers to request a reprint as a PDF file for local printing or pay invoices via credit card.

Pricing Inquiry
Customers can inquire about product pricing by item number or description, utilizing the current Price Book specific to their account. The inquiry considers any applicable user exits and displays the quantity on hand.

EAX Supplier Applications

PO Inquiries
Suppliers can view all open and historical POs to reprint open-order PDF files for their records, see transit vs. received items, and get a quick snapshot of past-due orders.

ASN Create (Advanced Ship Notice)
Suppliers utilize ASN Create to inform customers of shipments in transit or generate a standardized packing list for efficient receipt of items into Infor XA.

Payment History & Open Payables
Suppliers use Payment History to view remittance details for payments, identifying invoices paid in specific transactions. Open Payables shows scheduled payment dates.

Planning Schedule & POs Due by Week
Suppliers leverage MRP forecast data to plan for upcoming POs appropriately. They can use POs Due by Week to get a quick glimpse of weekly shipments.

We custom engineer the EAX portal to ensure it meets your requirements and achieves your goals. EAX provides a secure hub for users to access real-time information, centralize data management, and enhance communication.

See IT Flourish™
Want to learn more? Scan to schedule a live demo!
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